

# HOYLAKES ROAD MEDICAL CENTRE

## GMS / PMS Contractual Requirement and Statement of Intent

### Offering and Promoting Patient Online Services by March 2015

#### **GMS / PMS 2014-15 Contractual Requirement for Patient Online Services**

It is a contractual requirement for GP practices to offer and promote to patients: online booking of appointments, ordering of repeat prescriptions and by 31st of March 2015 access to summary information (as a minimum) in their patient record, subject to the necessary GP systems and software being made available to practices by NHS England.

Patient Online in partnership with the RCGP have produced implementation guides, check lists, registrations forms, case studies, videos, reports, FAQs and guides to assist GP practices in delivering these services. These can now be accessed via the RCGP portal:

<http://elearning.rcgp.org.uk/mod/page/view.php?id=4459>

#### **Self-declaration - Question 4**

This question seeks to establish your practice's compliance with Patient Online contractual requirements.

<b>Patient online access</b>	
<i>(GMS Schedule 6, part 5, new paragraph 74C, PMS Schedule 5, part 5, paragraph 70D)</i> <a href="http://www.legislation.gov.uk/ukxi/2014/465/regulation/8/made">http://www.legislation.gov.uk/ukxi/2014/465/regulation/8/made</a> (GMS) <a href="http://www.legislation.gov.uk/ukxi/2014/465/regulation/14/made">http://www.legislation.gov.uk/ukxi/2014/465/regulation/14/made</a> (PMS)	
4J (n). Patients at this practice can book appointments online?	<b>YES</b>
4K (n). Patients at this practice can order their repeat prescriptions online?	<b>YES</b>
4L (n). Patients at this practice can access summary information from their medical record online?	<b>YES</b>

#### **Current on line patient services**

GP System Supplier - Vision

This practice currently offers patient facilities to book, view, amend, cancel and print appointments on line.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances.

This practice currently offers patient facilities to view online, export or print any summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient.

We will publicise and promote our on line services to our practices patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group which is on-going and we will continue to do this.

